

IMPORTANT INFORMATION TO OUR VISITORS



The Museu Carmen Thyssen Andorra has prepared a series of protocols **approved by the Andorran Ministry of Health and the Ministry of Culture**, to guarantee the hygiene and safety of our visitors and museum staff.





Vaccination certificate for access to the Museu Carmen Thyssen Andorra, in accordance with **Decree 379/2021** of 24 November 2021:

By accessing this museum visitors **over 16 years old** must:

- Present their **vaccination certificate** in the form of a QR and show the documentation in case of doubt about identification.

If you do not have a vaccination certificate, you will be able to enter the museum with the following alternatives:

- **TMA or PCR test** carried out within 72 hours before your visit and with a negative result.
- **Antigen test (TRA)** performed within 12 hours before your visit and with a negative result
- **Medical certificate** stating that you had the disease less than 6 months ago.

If you do not have at least one of the above documents, you will be refused access to the museum.





Remember that for safety and hygiene reasons of our visitors and our staff, **it is mandatory to use a mask** to access the Museu Carmen Thyssen Andorra



For your safety, it is recommended that you **use the hydroalcoholic gel** from the dispenser that you will find in the museum facilities, before accessing and during your stay

Please **respect the signs at all times**, to ensure the correct use of the facilities



NO TOCAR

DO NOT TOUCH
NE PAS TOUCHER



Utilitzi els guants

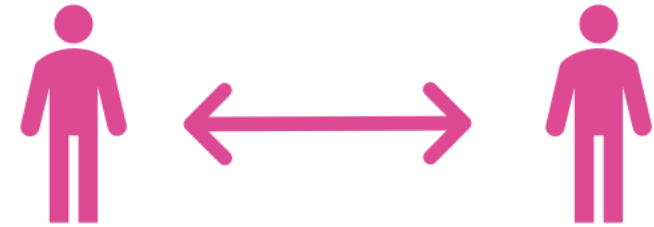
d'acord amb els protocols contra la COVID-19

Per usos específics

Gràcies

For reasons of comfort during your visit and according to social distancing measures, the **capacity** will be as follows:

- 3 people in the space for the store
- 20 people in the exhibition space



Follow the marked direction of the visit

Avoid concentrations during the visit



For your safety, it is recommended that you **preferably use the card** to make payments



For your convenience, **you can make prior reservations and inquiries** about your visit through the email reserves@mcta.ad or by phone +376 800 800



For hygiene reasons during your visits, the **audioguide devices are disinfected daily and after each individual use**

We recommend our visitors to use their own headphones with the audioguides if they want to



For the comfort of our visitors, **disinfecting wipes are available to make use of items** such as: the locker keys, door handles to access the bathrooms ... etc

The keys of the lockers will be deposited after use in the corresponding tray to be **disinfected daily and after individual use**



We appreciate your collaboration and we work with enthusiasm to maintain safety and quality standards for our visitors.

